



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

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[DHS Open Records Policy](#)

For information contact

Roger Munns 515 281 4848

DHS Responses to Open Records Requests in June 2012

The DHS responds to numerous requests for public records. Requests for confidential records by people who are permitted by law to receive them are not listed here.

- On June 1 the department responded to a May 18 request from Jodi Tomlonovic of the Family Planning Council of Iowa. Ms. Tomlonovic wanted data regarding the number of unduplicated individuals for whom at least one claim was paid by the Iowa Family Planning Network Waiver. She wanted the data broken out by agency and date of service. There was no charge.
- On June 4 the department responded to a June 1 request by Shakeba DuBose, a consultant of Dayton, Ohio. Ms. DuBose wanted to know the process that an HMO would follow to do business with DHS clients. She wanted specifics about a particular HMO already doing business. The process was explained. There was no charge.
- On June 13 the department responded to a June 6 request from Don Burgmaier of Des Moines. Mr. Burgmaier wanted to know why former DHS Director Nancy Norman resigned as director in late 1988. The DHS does not have any documents that would answer the question. Mr. Burgmaier also wanted to know the dates of service of Ms. Norman. There was no fee.
- On June 20 the department responded to a June 12 request from Marney Finkle of the Human Society of the United States. Marney wanted DHS records in the case of a monkey who scratched a child who was visiting a registered childcare provider. There was no fee.
- On June 20 the department responded to a June 6 request from Mike Wiser of Lee Enterprises. Mike wanted copies of the DHS employee rules regarding email and Internet use, and he wanted information about discipline for DHS employees who did not heed the regulations. There was no fee.
- On June 22 the department responded to a June 22 request from Dale Bentlage of the Flying Hippo web development company. Dale wanted copies of all bids received concerning the DHS Website RFP. There was no fee.

- On June 25 the department responded to a June 25 request from the market research company Open Minds regarding child welfare contracts. There was no fee.